

THE NEW WORLD

Why insurance matters

My insurance premium is HOW MUCH?







urrent Insurance Market

Our background is as a boutique insurance broker specializing in Commercial & Domestic builders, Engineers and Certifiers/Surveyors insurance requirements;

Certifiers are particularly tricky;

Historically the insurance industry has underrated building surveyors;

Lacrosse then Grenfell has caused the insurers to take notice;

Lloyd's historically the market – suffering massive losses – tightening up;





ne Consequences?

Available insurance providers reduce to 3-4 – who are extremely selective;

Some examples with No significant change in risk

A \$3M fee income firm – 5-6 certifiers

- 2018-19 Premium \$90K
 2019-20 Premium \$420K
- Excess \$50K increased to \$150K

A \$200K fee income firm – 1 certifier

- 2018-19 Premium \$3K 2019-20 Premium \$25K
- Excess \$5K increased to \$15K

Restriction in cover

- Flammable cladding exclusion
- Legal Defence Costs now included within the limit





ne Response?



- Building Ministers Forum agreed to implement the Shergold Weir Recommendations;
- Recommendation 21 Product Accreditation
- Insurance industry considering wider implications
 - Policy exclusions non compliant building products;
 - Closer examination of product inputs;
- Certifiers becoming risk averse;
- Increased accreditation standards to be applied to certifiers;



hat is the Insurance industry doing?

Typically the insurance industry is reactive – eg: Grenfell;

Expanded Polystyrene Sandwich Panels

- 300% increase in premiums
- Few if any insurers will accept the risk
- Food processors, refrigeration etc

Insurance Council have a rating A - D



Flammable foam panels send insurance costs skyrocketing for

Jun 6, 2019 - The expanded polystyrene (EPS) panels are highly flammable and have be Since then, Australian-based insurance underwriters have ...

EPS blamed for rising premiums in food production industry ...

Dec 1, 2018 - Have you noticed **insurance** premiums in the food production industry ... Howe , a Gallagher report found that older **EPS panels** are highly ...

"EPS may be less expensive to install but you will end up paying times more than the cost difference in premiums over the life of building" — Major International reinsurer



hat is the Insurance industry doing?

Inderwriters paying far more attention to this aspect of risk;

ire Risk Engineers

- Traditionally examined fire protection measures sprinklers, fire separation etc;
- Now closely examining the components that form part of a building;
- Not only cladding but fasteners, glues etc;

olicy exclusions

- Already flammable cladding exclusions in many policies;
- beginning to see new product liability exclusions relating to noncompliant building products;
- Always have had exclusions relating to defective or not fit for purpose.







ow to counter this? — Product Certification

- Differentiate your product
 - No mention of flammable qualities on websites!
 - Insurance cost can be substantial through use of wrong product;
- Australian Testing to achieve accreditation
 - JASANZ;
 - FM Global insurers give significant weight to this standard;
 - CSIRO;
 - Cheap imports from overseas DO NOT GO DOWN THIS PATH!





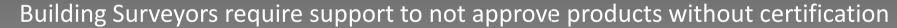
ow to counter this? — Product Certification

Australian Building Codes Board – Recommendation 21

Recommendation 21:

That the Building Ministers' Forum agrees its position on the establishment of a compulsory product certification system for high-risk building products.

- An update is scheduled for the BMF in March/April 2020
- Will be a long term process;



- Legislative backing to make it difficult to change certifiers;
- Education for builders/designers/property developers;





ow much will my insurance premium be?

hings to concentrate for the future to minimize the potential impact on your premium

How well do you managed your supply chain?

- Examine the quality of the original manufacturing;
- Review their quality control and certification process;
- Your quality review of every batch;

What is the quality of your record keeping and product tracking?

Detail your track record with product quality and returns;

Explain your own product accreditation process;

How you publicise your products properties and suitability for applications;

- On your website
- Product Specification sheets
- Product Labelling





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